



Data Protection Policy

“Twickenham Preparatory School seeks to create a safe, caring and happy Christian environment in which all pupils are valued and can thrive personally, socially and academically.”

Date Revised:	May 2018
Approval Body:	Board of Governors
Authorised by Chair of Governors:	
Date Approved:	8 th May 2018
Review Schedule:	Annually
Circulation:	Job Applicants, staff (current & former), governors, workers, volunteers, apprentices and contractors

1. Scope

This policy applies to the personal information of job applicants, governors and current and former staff, including employees, workers, volunteers, apprentices and contractors (collectively referred to as “**staff**” for the purposes of this Policy).

Staff should refer to the School’s privacy notices and, where appropriate, to its other relevant policies including in relation to the use of internet, email and communications, social media, information security, data retention and bring your own device (BYOD), which contain further information regarding the protection of personal information in those contexts.

We will review and update this policy in accordance with our data protection obligations. It does not form part of any employee’s contract of employment and we may amend, update or supplement it from time to time.

You must read this policy because it gives important information about:

- the data protection principles with which the School must comply;
- your data protection obligations;
- what is meant by personal information (or data) and sensitive personal information (or data);
- how we gather, use and (ultimately) delete personal information and sensitive personal information in accordance with the data protection principles;
- where more detailed privacy information can be found, e.g. about the personal information we gather and use about you, how it is used, stored and transferred, for what purposes, the steps taken to keep that information secure and for how long it is kept;

- your rights and obligations in relation to data protection; and
- the consequences of failure to comply with this policy.

It is important that you read and understand this policy.

2. Introduction

The School obtains, keeps and uses personal information (also referred to as data) about job applicants and about current and former employees, workers, contractors, governors, volunteers and apprentices for a number of specific lawful purposes, as set out in the School's Staff Privacy Notice.

We also obtain, keep and use personal information about pupils, their families and alumni of the School. The detail relating to how we collect and process that information is set out within a separate privacy notice which can be found on our website, in the School's Reference drive and available on request from the School Office.

This policy sets out how we comply with our data protection obligations and seek to protect personal information relating to our workforce. Its purpose is also to ensure that staff understand and comply with the rules governing the collection, use and deletion of personal information to which they may have access in the course of their work.

The Business Manager, Mrs Churchman, is responsible for data protection compliance within the School. If you have any questions or comments about the content of this policy or if you need further information, you should contact Mrs Churchman in person or by email: accounts@twickenhamprep.co.uk

3. Definitions

The following definitions shall apply to this policy:

- **“criminal records information”** means personal information relating to criminal convictions and offences, allegations, proceedings, and related security measures;
- **“data breach”** means a breach of security leading to the accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to, personal information;
- **“data subject”** means the individual to whom the personal information relates;
- **“personal information”** (sometimes known as personal data) means information relating to an individual who can be identified (directly or indirectly) from that information;
- **“processing information”** means obtaining, recording, organising, storing, amending, retrieving, disclosing and/or destroying information, or using or doing anything with it;
- **“pseudonymised”** means the process by which personal information is processed in such a way that it cannot be used to identify an individual without the use of additional information, which is kept separately and subject to technical and organisational measures to ensure that the personal information cannot be attributed to an identifiable individual; and
- **“sensitive personal information”** (sometimes known as ‘special categories of personal data’ or ‘sensitive personal data’) means personal information about an individual's race, ethnic origin, political opinions, religious or philosophical beliefs, trade union membership (or non-membership), genetics information, biometric

information (where used to identify an individual) and information concerning an individual's health, sex life or sexual orientation.

4. Data Protection Principles

The School will comply with the following data protection principles when processing personal information:

- we will process personal information lawfully, fairly and in a transparent manner;
- we will collect personal information for specified, explicit and legitimate purposes only, and will not process it in a way that is incompatible with those legitimate purposes;
- we will only process the personal information that is adequate, relevant and necessary for the relevant purposes;
- we will keep accurate and up to date personal information, and take reasonable steps to ensure that inaccurate personal information is deleted or corrected without delay;
- we will keep personal information for no longer than is necessary for the purposes for which the information is processed; and
- we will take appropriate technical and organisational measures to ensure that personal information is kept secure and protected against unauthorised or unlawful processing, and against accidental loss, destruction or damage.

5. Basis for Processing Personal Information

In relation to any processing activity we will, before the processing starts for the first time, and then regularly while it continues:

- review the purposes of the particular processing activity, and select the most appropriate lawful basis (or bases) for that processing, i.e.:
 - that the data subject has consented to the processing;
 - that the processing is necessary for the performance of a contract to which the data subject is party or in order to take steps at the request of the data subject prior to entering into a contract;
 - that the processing is necessary for compliance with a legal obligation to which the School is subject;
 - that the processing is necessary for the protection of the vital interests of the data subject or another natural person;
 - that the processing is necessary for the performance of a task carried out in the public interest or exercise of official authority; or
 - that the processing is necessary for the purposes of legitimate interests of the School or a third party, except where those interests are overridden by the interests of fundamental rights and freedoms of the data subject.
- except where the processing is based on consent, satisfy ourselves that the processing is necessary for the purpose of the relevant lawful basis (i.e. that there is no other reasonable way to achieve that purpose);
- document our decision as to which lawful basis applies, to help demonstrate our compliance with the data protection principles;
- include information about both the purposes of the processing and the lawful basis for it in our relevant privacy notice(s);
- where sensitive personal information is processed, also identify a lawful special condition for processing that information (see '**Sensitive Personal Information**' section below), and document it; and

- where criminal offence information is processed, also identify a lawful condition for processing that information, and document it.

When determining whether the School's legitimate interests are the most appropriate basis for lawful processing, we will:

- conduct a legitimate interests assessment (LIA) and keep a record of it, to ensure that we can justify our decision;
- if the LIA identifies a significant privacy impact, consider whether we also need to conduct a data protection impact assessment (DPIA);
- keep the LIA under review, and repeat it if circumstances change; and
- include information about our legitimate interests in our relevant privacy notice(s).

6. Sensitive Personal Information

The School may from time to time need to process sensitive personal information. We will only process sensitive personal information if:

- we have a lawful basis for doing so as set out above, e.g. it is necessary for the performance of the employment contract, to comply with the School's legal obligations or for the purposes of the School's legitimate interests; and
- one of the special conditions for processing sensitive personal information applies, e.g.:
 - the data subject has given explicit consent;
 - the processing is necessary for the purposes of exercising the employment law rights or obligations of the School or the data subject;
 - the processing is necessary to protect the data subject's vital interests, and the data subject is physically incapable of giving consent;
 - processing relates to personal data which is manifestly made public by the data subject;
 - the processing is necessary for the establishment, exercise or defence of legal claims; or
 - the processing is necessary for reasons of substantial public interest.

Before processing any sensitive personal information, staff must notify Mrs Churchman of the proposed processing, in order that an assessment can be carried out to determine whether the processing complies with the criteria noted above.

Sensitive personal information will not be processed until:

- the assessment referred to above has taken place; and
- the individual has been properly informed (by way of a privacy notice or otherwise) of the nature of the processing, the purposes for which it is being carried out and the legal basis for it.

The School's privacy notices set out the types of sensitive personal information that the School processes, what it is used for and the lawful basis for the processing.

7. Criminal Records Information

Criminal records information will be processed in accordance with the School's Recruitment & Selection Policy.

8. Data Protection Impact Assessments (DPIA)

Where processing is likely to result in a high risk to an individual's data protection rights (e.g. where the School is planning to use a new form of technology), we will, before commencing the processing, carry out a DPIA to assess:

- whether the processing is necessary and proportionate in relation to its purpose;
- the risks to individuals; and
- what measures can be put in place to address those risks and protect personal information.

Before any new form of technology is introduced, the individual responsible should contact Mrs Churchman in order that a DPIA can be carried out.

9. Documentation and Records

We will keep written records of processing activities which are high risk, i.e. which may result in a risk to individuals' rights and freedoms or involve sensitive personal information or criminal records information, including:

- the purposes of the processing;
- a description of the categories of individuals and categories of personal data;
- categories of recipients of personal data;
- where possible, retention schedules; and
- where possible, a description of technical and organisational security measures.

If we process sensitive personal information or criminal records information, we will keep written records of:

- the relevant purpose(s) for which the processing takes place, including (where required) why it is necessary for that purpose;
- the lawful basis for our processing; and
- whether we retain and erase the personal information in accordance with our policy document and, if not, the reasons for not following our policy.

We will conduct regular reviews of the personal information we process and update our documentation accordingly.

10. Privacy Notices

The School will issue privacy notices from time to time, informing you about the personal information that we collect and hold relating to you, as well as our parents, pupils, alumni and suppliers, how you can expect your personal information to be used and for what purposes.

We will take appropriate measures to provide information in privacy notices in a concise, transparent, intelligible and easily accessible form, using clear and plain language.

It is important that you read and comply with the School's privacy notices.

11. Individual Rights

You have a number of rights in relation to your personal information which are set out within the Staff Privacy Notice which can be found in this employee handbook. If you wish to exercise any of these rights, please contact Mrs Churchman.

12. Individual Obligations

Individuals are responsible for helping the School keep their personal information up to date. You should let the School Office or the Business Office know if the information you have provided to the School changes, for example if you move house or change details of the bank or building society account to which you are paid.

You may have access to the personal information of other members of staff, pupils, parents, suppliers, contractors and governors of the School in the course of your employment or engagement. If so, the School expects you to help meet its data protection obligations to those individuals. For example, you should be aware that they also enjoy the rights set out above.

If you have access to personal information, you must:

- only access the personal information that you have authority to access, and only for authorised purposes;
- only allow other staff to access personal information if they have appropriate authorisation;
- only allow individuals who are not School staff to access personal information if you have specific authority to do so from Mrs Churchman;
- keep personal information secure e.g. by complying with rules on access to premises, computer access, password protection and secure file storage and destruction and other precautions set out in the School's Use of Telephone, E-mail Systems and Internet Policy and Information Security Policy;
- not remove personal information, or devices containing personal information (or which can be used to access it), from the School's premises unless appropriate security measures are in place (such as pseudonymisation, encryption or password protection) to secure the information and the device; and
- not store personal information on local drives or on personal devices.

You should contact Mrs Churchman immediately if you are concerned or suspect that one of the following has taken place (or is taking place or likely to take place):

- processing of personal data without a lawful basis for its processing or, in the case of sensitive personal information, without one of the conditions set out above under the heading '**Sensitive Personal Information**' being met;
- any data breach as set out under the heading '**Data Breaches**' below;
- access to personal information without the proper authorisation;
- personal information not kept or deleted securely;
- removal of personal information, or devices containing personal information (or which can be used to access it), from the School's premises without appropriate security measures being in place; or
- any other breach of this Policy or of any of the data protection principles set out under the heading '**Data Protection Principles**' above.

Failure to comply with the above obligations could result in disciplinary action being taken.

13. Information Security

The School will use appropriate technical and organisational measures in accordance with the School's policies to keep personal information secure, and in particular to protect against unauthorised or unlawful processing and against accidental loss, destruction or damage.

These may include:

- making sure that, where possible, personal information is pseudonymised or encrypted;
- ensuring the ongoing confidentiality, integrity, availability and resilience of processing systems and services;
- ensuring that, in the event of a physical or technical incident, availability and access to personal information can be restored in a timely manner; and
- a process for regularly testing, assessing and evaluating the effectiveness of technical and organisational measures for ensuring the security of the processing.

Where the School uses external organisations to process personal information on its behalf, additional security arrangements need to be implemented in contracts with those organisations to safeguard the security of personal information. In particular, contracts with external organisations must provide that:

- the organisation may act only on the written instructions of the School;
- those processing the data are subject to a duty of confidence;
- appropriate measures are taken to ensure the security of processing;
- sub-contractors are only engaged with the prior consent of the School and under a written contract;
- the organisation will assist the School in providing subject access and allowing individuals to exercise their rights under the General Data Protection Regulation (GDPR);
- the organisation will assist the School in meeting its GDPR obligations in relation to the security of processing, the notification of data breaches and data protection impact assessments;
- the organisation will delete or return all personal information to the School as requested at the end of the contract; and
- the organisation will submit to audits and inspections, provide the School with whatever information it needs to ensure that they are both meeting their data protection obligations, and tell the School immediately if it is asked to do something infringing data protection law.

Before any new agreement involving the processing of personal information by an external organisation is entered into, or an existing agreement is altered, the relevant staff must seek approval of its terms by Mrs Churchman.

14. Storage and Retention of Personal Information

Personal information (and sensitive personal information) will be kept securely in accordance with the School's Information Security Policy and Data Retention and Storage Policy.

Personal information (and sensitive personal information) should not be retained for any longer than necessary. The length of time over which data should be retained will depend upon the circumstances, including the reasons why the personal information was obtained. Staff should follow the School's Data Retention and Storage Policy which sets out the relevant retention period, or the criteria that should be used to determine the retention period. Where there is any uncertainty, staff should consult Mrs Churchman.

Personal information (and sensitive personal information) that is no longer required will be deleted permanently from our information systems and any hard copies will be destroyed securely. We may retain personal data for archiving purposes where it is necessary to do so in the public interest, for scientific or historical research purposes or statistical purposes subject to appropriate safeguards being put in place to protect the rights and freedoms of the data subject.

15. Data Breaches

A data breach may take many different forms, for example:

- loss or theft of data or equipment on which personal information is stored;
- unauthorised access to or use of personal information either by a member of staff or third party;
- loss of data resulting from an equipment or systems (including hardware and software) failure;
- human error, such as accidental deletion or alteration of data;
- unforeseen circumstances, such as a fire or flood;
- deliberate attacks on IT systems, such as hacking, viruses or phishing scams; and
- 'blagging' offences, where information is obtained by deceiving the organisation which holds it.

If you become aware of a data breach, you must report it to Mrs Churchman as soon as possible. Failure to comply with this obligation could result in disciplinary action being taken.

The School will:

- make the required report of a data breach to the Information Commissioner's Office without undue delay and, where possible within 72 hours of becoming aware of it, if it is likely to result in a risk to the rights and freedoms of individuals; and
- notify the affected individuals, if a data breach is likely to result in a high risk to their rights and freedoms and notification is required by law.

16. International Transfers

The School will not transfer personal information outside the European Economic Area (EEA), which comprises the countries in the European Union and Iceland, Liechtenstein and Norway. If this situation were to change, the School would ensure that an adequate level of protection in respect of your personal information would apply.

17. Training

The School will ensure that staff are adequately trained regarding their data protection responsibilities. Individuals whose roles require regular access to personal information, or who are responsible for implementing this policy or responding to subject access requests under this policy, will receive additional training to help them understand their duties and how to comply with them.

18. Consequences of Failing to Comply

The School takes compliance with this policy very seriously. Failure to comply with the policy:

- puts at risk the individuals whose personal information is being processed;
- carries the risk of significant civil and criminal sanctions for the individual and the School; and

- may, in some circumstances, amount to a criminal offence by the individual.

Because of the importance of this policy, an employee's failure to comply with any requirement of it may lead to disciplinary action under our procedures, and this action may result in dismissal for gross misconduct. If a non-employee breaches this policy, they may have their contract terminated with immediate effect.

If you have any questions or concerns about anything in this policy, do not hesitate to contact:

Mrs Churchman
Business Manager
Email: accounts@twickenhamprep.co.uk
Direct Line: 020 8783 3551